

## 9. Explanation of the colours of the control button lights:

### Green

In a standard situation the light on the button is green. This means a connection has been established between the dispenser and the care centre and the weekly schedule is being followed.

### Blinking red + alarm tone

it is time for you to take your medication. Press the OK button in order for the dispenser to dispense the next medicine bag.

### Blinking yellow and green

You did not take your medicines when the alarm sounded to indicate it was time to take them. If you want to take the medication now, please press the OK button and hold it for 4 seconds.

### Blinking red and green

There is no weekly schedule available.

### Blue

The dispenser is communicating with the care centre.

### Red

An error has been detected. The error can be caused by several things:

- The connection with the care centre has been lost > if the connection has not been restored after 5 minutes, please turn the dispenser off and on, using the black switch on the side. If this doesn't solve the problem, please contact the care centre.
- The dispenser has run out of medicine even though the weekly schedule has not been completed yet. > Please contact the care centre.
- The dispenser has reported a problem when dispensing a medicine bag. > Remove the medicine bags and re-load the dispenser.

The lights can be turned off if needed.



## Pharmaceutical Telecare



## Manual Medido Connected

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Image 1



Image 2

1. All medication is pre-packaged and supplied by the pharmacy (see image 1). The pharmacy's delivery person will place the pre-packaged medication in the dispenser.
2. The text on the packaging should be facing up, with the seal on the left and the text upside down (G).
3. The ribbon of medicine bags can be loaded into the dispenser using the back (B) and forward (C) buttons. When using and holding the forward button (C), the transportation of the medicine bags will stop automatically when they are in the right place. These transport buttons only work when the lid is open.
4. When the intake moment has arrived, the dispenser will sound an alarm, the buttons will start blinking red and the message "MEDICATION ALARM" will be displayed (see image 2). By pressing the OK button (D) the medication will be dispensed. Whenever a medicine bag is taken from the dispenser, a notification is sent through the internet portal.
5. It is possible for the user to take more than one medicine bag at a time from the dispenser, if he/she will be away for a specific amount of time. To do so, press and hold the OK button (D) for four seconds. The light on the button will turn blue. After four seconds an alarm will sound and the medication will be dispensed. The bags are cut at the edge of the seal. Repeat this procedure to take more medicine bags out of the dispenser. Whenever a medicine bag is taken from the dispenser prematurely, a notification is sent through the internet portal.
6. When a user has been prescribed medication against thrombosis or medication that doesn't fit in the dispenser, the user is made aware of this through a standard alarm, and a message will be displayed (E). The exact message and when it should be displayed, will be programmed into the dispenser by the pharmacist.
7. The pre-packaged medication can be removed manually in case of a power outage. Do this by holding the bags in your hand (G) and moving the switch (F) in the direction of the arrow. This will allow you to remove the bags.
8. Use the menu button (A) to synchronise the time and date or to load the new weekly schedule. Select the applicable option using the buttons (B) and (C) and press button (D) to activate.

